



COACH FAQ

1. How many groups will I be coaching?

- Around 5 Groups
- Remember two categories of leaders:
 - (1) Proactive – New Leaders
 - (2) Reactive – Veteran Leaders; Non-Responders

2. How will I be assigned groups?

- If you have group leaders you know and want to coach, tell us.
- During the New Leader Onboarding process, we'll connect leaders with you.

3. What's the best way to communicate with my leaders?

- There are 4 ways to communicate:
 - Text – typically the best
 - Email
 - Phone Call
 - Mail – use for encouragement
- Get to know your leaders and what works best for them.

4. What if I don't get a response?

- Don't take it personally.
- Keep reaching out and continue to make weekly touchpoints.

5. How much time will Coaching take?

- Typically Coaching will take less than an hour a week.
- The busiest times are semester launches.
- 1:1 meetings will take time—utilize the church services.

6. Should I serve in other ministries if I am a Small Group Coach?

- We encourage Small Group Coaches to serve in other ministries, as time allows.

7. What are some Coaching best practices?

- Reach out to Leaders within 24 hours and set up an initial meeting ASAP.
- Place group days/times on your calendar with a reminder to pray for them.
- Pray and text every week at a set time (before or after the meeting).
- Collect stories.